Greetings,

Being stopped for a driving violation is very difficult for a person who cannot hear the police. The Delaware Office for the Deaf and Hard of Hearing (DelODHH) offers visor communication cards, available for free on a voluntary basis (only if you want one). The visor cards are for individuals who are deaf, hard of hearing, oral deaf and severely hard of hearing.

The visor communication card is laminated and 10 ½ by 4 ½ inches size. It is thin and lightweight. It is designed to fit under the car’s sun visor for quick communication access in traffic stops or other interactions with law enforcement. On the front of the card is information to instruct to the police officer, and on the back of the card are tips to instruct to the driver in using the visor card.

To request a visor communication card, please fill out the request for information form. Visor cards are limited to one per person, and only residents of Delaware are eligible.

The form must be signed by a professional who can confirm that the person has a hearing loss and will be helped by having a visor card. A professional person can be a vocational rehabilitation counselor, licensed social work counselor, licensed audiologist or doctor.

For the high school students who are deaf or hard of hearing, a special educational specialist or school audiologist may sign the form.

To obtain an application form for a communication visor card, contact the Delaware Office for the Deaf and Hard of Hearing at 302-504-4741 or email: Loretta.Sarro@delaware.gov.

Sincerely,

Loretta J. Sarro
Loretta J. Sarro
Public Information Officer
Visor Communication Card Application

Please Print  (information is confidential)

First Name: ________________________    Last Name _________________________

Date of Birth:  _________________

Address: _______________________________________________________________
_______________________________________________________________

City ____________________________ State ____   Zip Code _______________

Phone

☐ Voice  ☐ TTY  ☐ Voice & TTY  ☐ Videophone (VP)  ☐ Captioned Telephone

Email address _______________________________________________________________

In order to receive a visor communication card, you must submit a completed application along with proof of hearing loss/deafness. Proof of hearing loss/deafness may include any one of the following:

- A copy of an audiogram signed by a licensed audiologist.
- A copy of diploma from a School for the Deaf.
- A signature from VR counselor, licensed social worker, a licensed audiologist on this application form.

In signing this application, I attest that the individual listed above has a significant hearing loss.

Professional’s name  (Print)  Agency

Professional’s signature  Date

Please mail the application to:  Delaware Office for the Deaf & Hard of Hearing
Delaware DOL - Division of Vocational Rehabilitation
4425 North Market Street
Wilmington, DE  19802-1307

If you have any questions about this application, please contact Loretta Sarro at 302-504-4741 or email: Loretta.Sarro@delaware.gov .

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