

Carrier Online Access

<http://motorcarrier.dmv.de.gov>

Each person in your company MUST have their own access. When that person separates employment from the company you can go into your account and delete their access.

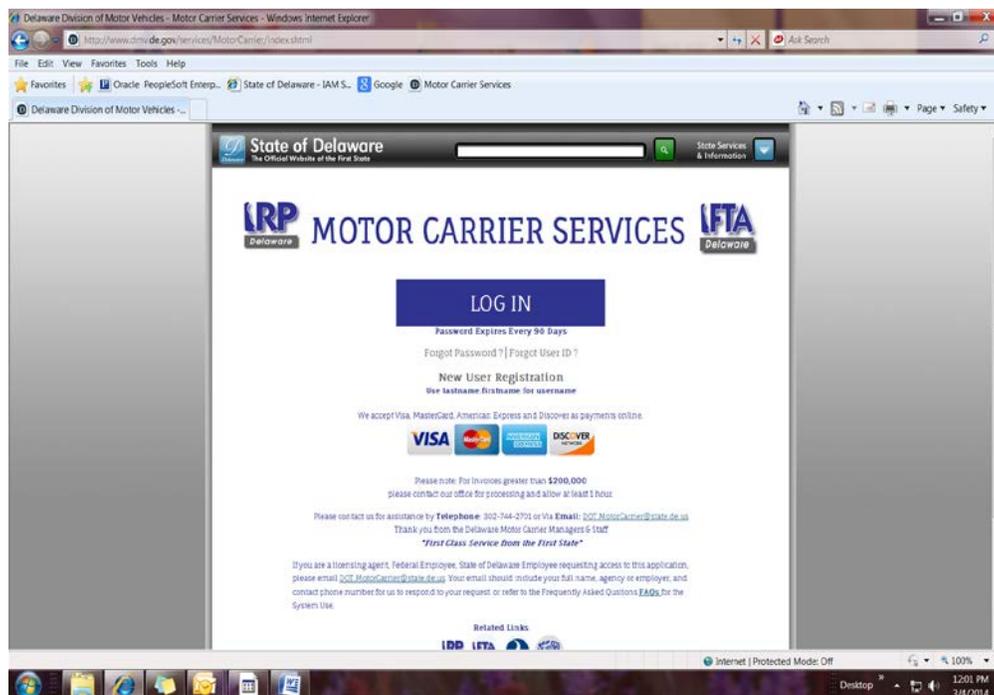
Select New User Registration hyperlink

Please create your user ID as your firstname. lastname

User ID must be more than six characters total

Currently you can use IE8, IE9, Firefox 5, Safari 5 or Chrome 12

Windows XP machines will no longer access this application



Complete the entire application

Basic Information

Contact Information

- Enter your state as the abbreviation not spelled out (DE)
- Do not enter anything next to PO Box

User ID & Password

User ID (firstname.lastname)

User ID needs to be more than six characters

Password Policy

- Password must not match or contain first name
- Password must not match or contain last name
- Password must be at least 10 character(s) long
- Password must contain at least 1 numeric character(s)
- Password must contain at least 1 special character(s)
- Password must contain at least 1 uppercase letter(s)
- Password must not be one of 8 previous passwords

Challenge questions and answers

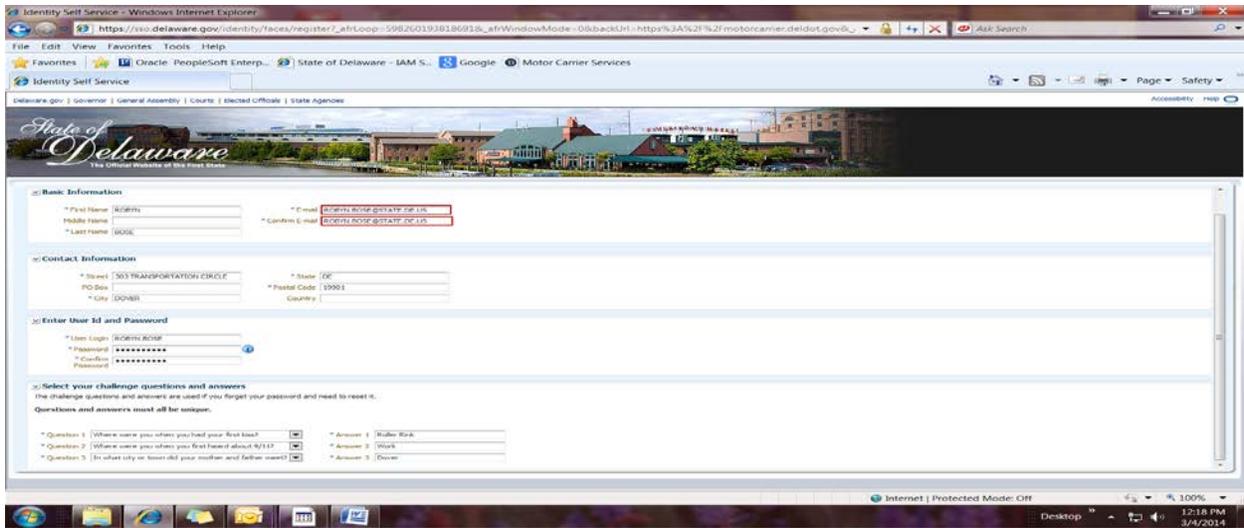
Make sure that you record your questions and answers someplace safe. We do not have access to the questions and responses and you will need them to reset your password.

Each person is allowed only ONE log on ID per email address.

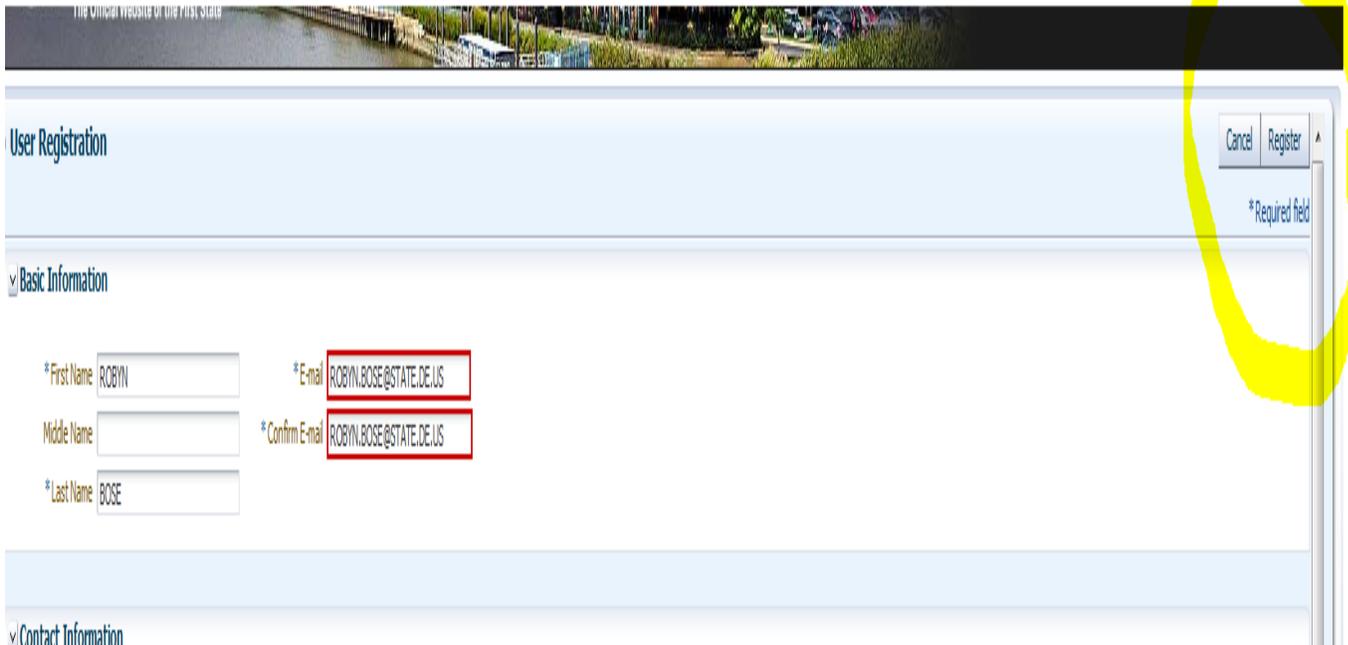
The screenshot shows a web browser window titled "Identity Self Service - Windows Internet Explorer". The address bar shows the URL: https://sso.delaware.gov/identity/faces/register?_afLooop=598260193818691&_afWindowMode=0&backUrl=https%3A%2F%2Fmotorcarrier.deidot.gov&.... The browser's address bar, menu bar, and toolbar are visible. The page content includes a navigation bar with links to "Delaware.gov", "Governor", "General Assembly", "Courts", "Elected Officials", and "State Agencies". Below this is a banner image of the State of Delaware with the text "State of Delaware" and "The Official Website of the First State". The main content area is a registration form with the following sections:

- Basic Information:** Fields for *First Name, *Middle Name, *Last Name, *E-mail, and *Confirm E-mail.
- Contact Information:** Fields for *Street, *State, *City, *Country, *Postal Code, and *PO Box.
- Enter User Id and Password:** Fields for *User Login, *Password, and *Confirm Password.
- Select your challenge questions and answers:** A section with the instruction "The challenge questions and answers are used if you forget your password and need to reset it." and "Questions and answers must all be unique." It contains three rows of dropdown menus for questions and corresponding text input fields for answers.

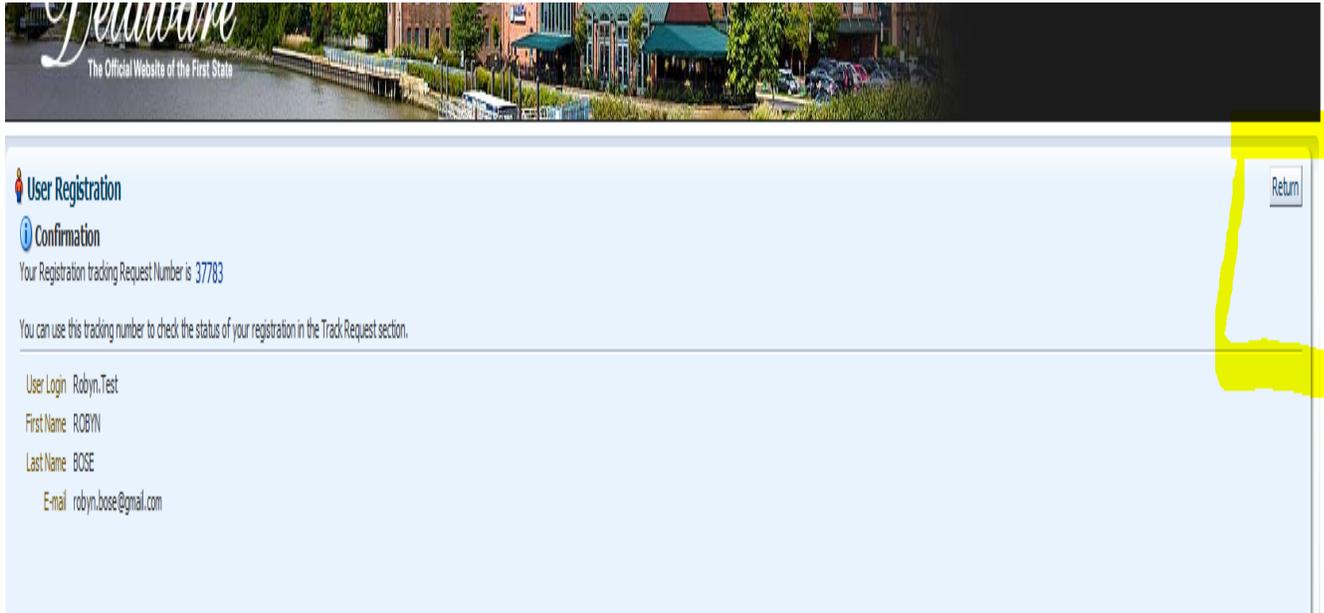
The browser's status bar at the bottom shows "Done", "Internet | Protected Mode: Off", and the system clock indicating "12:02 PM 3/4/2014".



When all areas are completed
Scroll up to the top and select Register



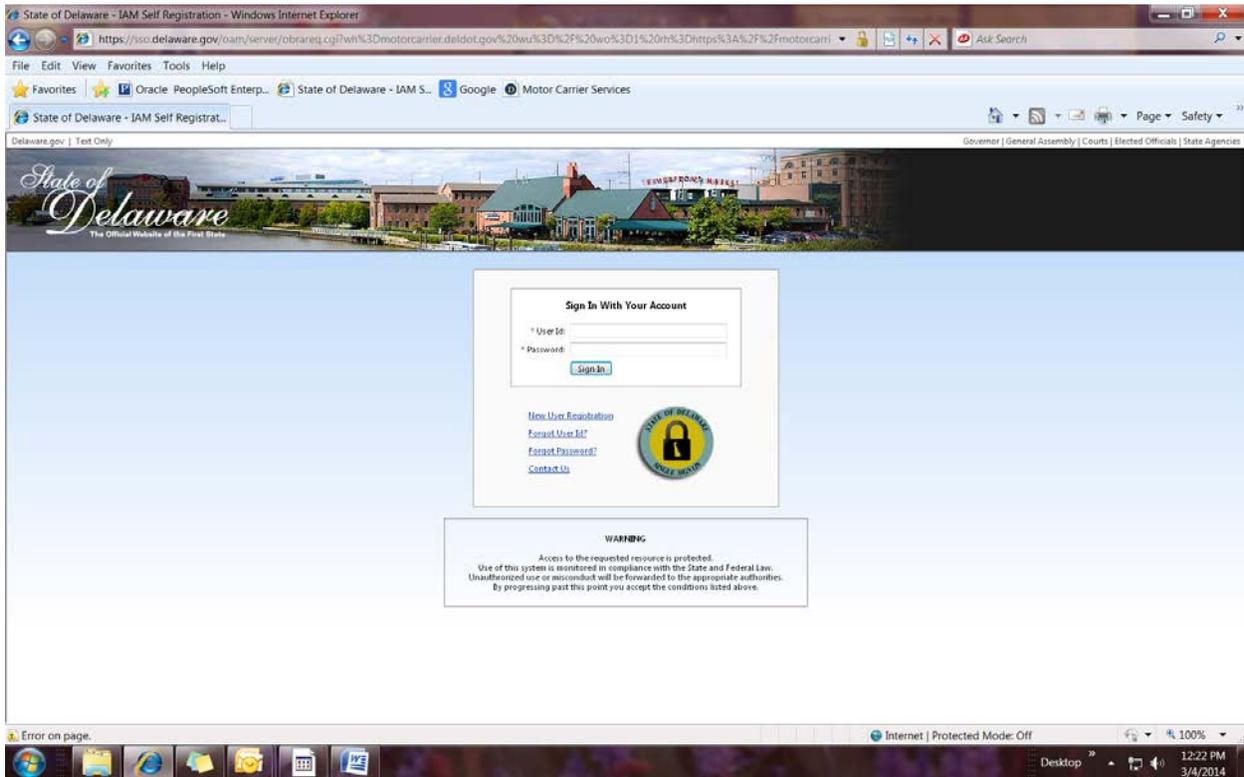
Select Return



The screenshot shows the 'User Registration' confirmation page on the State of Delaware website. The page includes the following elements:

- User Registration** header with a confirmation icon.
- Confirmation** section: "Your Registration tracking Request Number is 37783".
- Instruction: "You can use this tracking number to check the status of your registration in the Track Request section."
- User details:
 - User Login: Robyn.Test
 - First Name: ROBIN
 - Last Name: BOSE
 - E-mail: robyn.bose@gmail.com
- A **Return** button is highlighted with a yellow box on the right side of the page.

Sign in with your user ID & Password



The screenshot shows the 'Sign In With Your Account' page on the State of Delaware website. The page includes the following elements:

- Sign In With Your Account** header.
- Form fields for **User ID** and **Password**.
- Sign In** button.
- Links for [New User Registration](#), [Forgot User ID?](#), [Forgot Password?](#), and [Contact Us](#).
- STATE OF DELAWARE** logo.
- WARNING** section: "Access to the requested resource is protected. Use of this system is monitored in compliance with the State and Federal Law. Unauthorized use or misconduct will be forwarded to the appropriate authorities. By progressing past this point you accept the conditions listed above."

Please check if you are subscribed to this application by viewing your Roles under My Access by clicking here.

Select here link

The screenshot shows a Windows Internet Explorer browser window. The title bar reads "State of Delaware - IAM Self Registration - Windows Internet Explorer". The address bar contains the URL "https://sso.delaware.gov/iamsso/unauthorized.jsp". The browser's menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". The Favorites bar shows several items, including "Oracle PeopleSoft Enterp...", "State of Delaware - IAM S...", "Google", and "Motor Carrier Services". The address bar also shows "State of Delaware - IAM Self Registrat...".

The main content area of the browser displays the "State of Delaware" logo with the tagline "The Official Website of the First State" over a background image of a waterfront building. Below the logo, the text reads:

Access to the application is not authorized.

Please check if you are subscribed to this application by viewing your Roles under My Access by clicking [here](#).

If you have questions regarding this matter, please contact the Help Desk of the application you are attempting to access.

For a list of application contacts, click [here](#).

At the bottom of the browser window, a status bar shows "Error on page." and a taskbar with various application icons including Windows Explorer, Internet Explorer, and Microsoft Word.

Select Catalog under Requests

Identity Self Service - Windows Internet Explorer

https://sso.delaware.gov/identity/faces/home?_afLoop=599681500519235&_afWindowMode=0&_adf.ctrl-sta

File Edit View Favorites Tools Help

Favorites | Oracle PeopleSoft Enterp... | State of Delaware - IAM S... | Google | Motor Carrier Services

Identity Self Service

Delaware.gov | Governor | General Assembly | Courts | Elected Officials | State Agencies

State of Delaware
The Official Website of the First State

Home

My Profile

- My Information
- My Access

Requests

- Catalog
- Track Requests

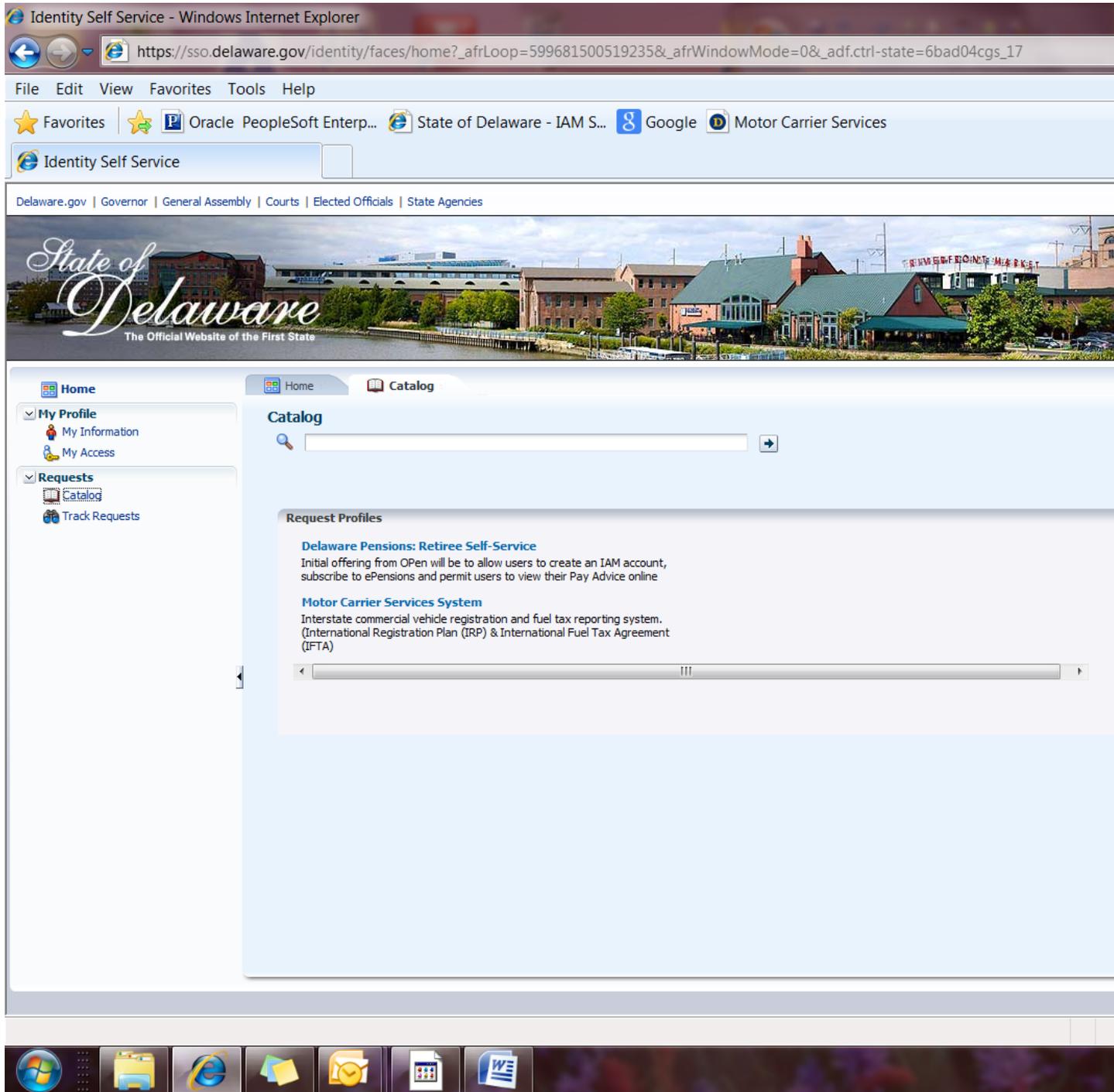
Home

State of Delaware Identity & Access Management (IAM)

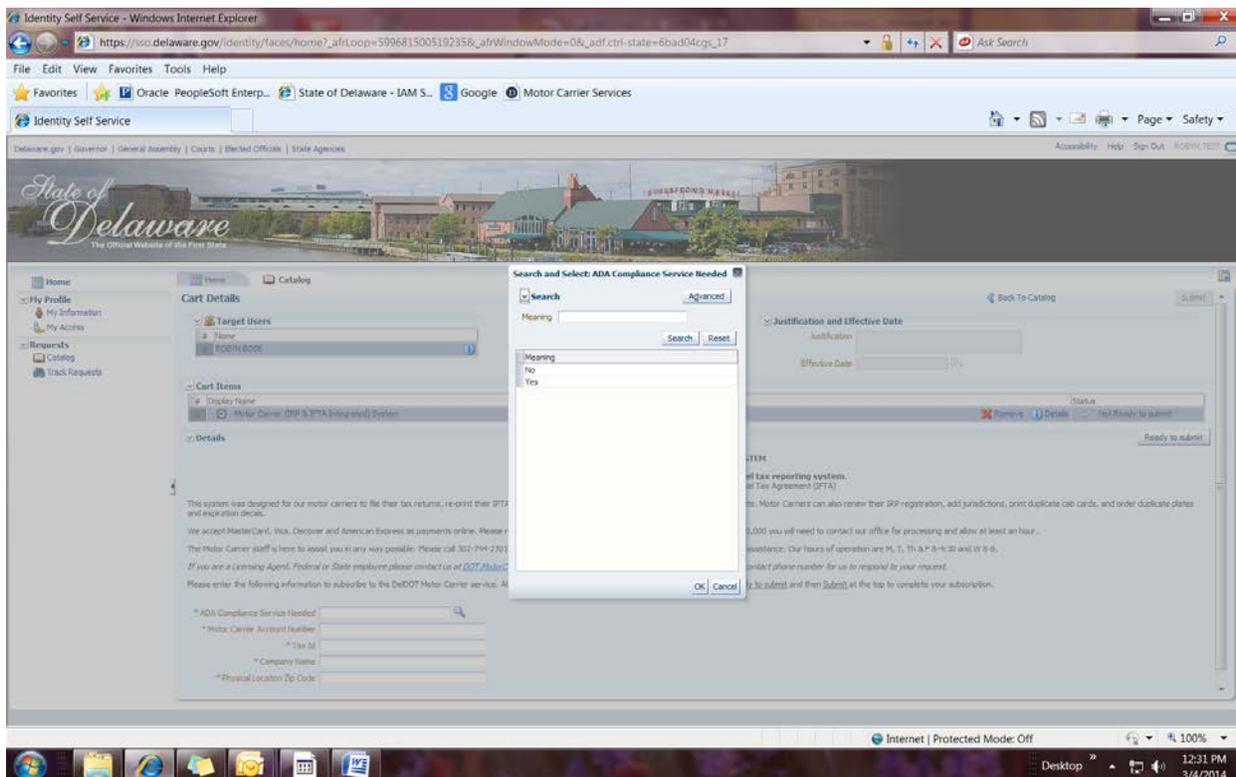
Welcome to the State of Delaware Identity Access Management (IAM) self registration and account maintenance system. Here you can maintain your IAM account and request specific application access by subscribing to a particular agency's online se

Done

Select Motor Carrier Services System



ADA Compliance Service Needed
Select the magnifier glass and then select
Yes Ok or No Ok



Type in your 6 digit Motor Carrier Account Number (not your DOT MC number)
Type in your Tax ID (no dashes)
Type in your Company Name
Type in your Physical location Zip Code

Select Ready to Submit



Then select Submit

The screenshot shows a web application interface with a light blue header. At the top right, there is a 'Submit' button and a 'Back To Catalog' link. Below the header is a section titled 'Justification and Effective Date' with a dropdown arrow. Under this section, there are two input fields: 'Justification' and 'Effective Date'. Below the input fields is a table with a 'Status' column. The table has one row with a red 'X' icon, a 'Remove' button, a blue 'Details' button, and a green checkmark icon followed by the text 'Ready to submit'. To the right of the table is a 'Ready to submit' button. Below the table, there is a section with a heading '1' and a sub-heading 'ax reporting system. ax Agreement (IFTA)'. The text below this heading reads: 'Motor Carriers can also renew their IRP registration, add jurisdictions, print duplicate cab cards, and order duplicate plates. If you will need to contact our office for processing and allow at least an hour'.

Then select Motor Carrier (IRP & IFTA) Integrated System.

To access the requested application click [Motor Carrier \(IRP & IFTA Integrated\) System.](#)

Select Accept Terms of use

